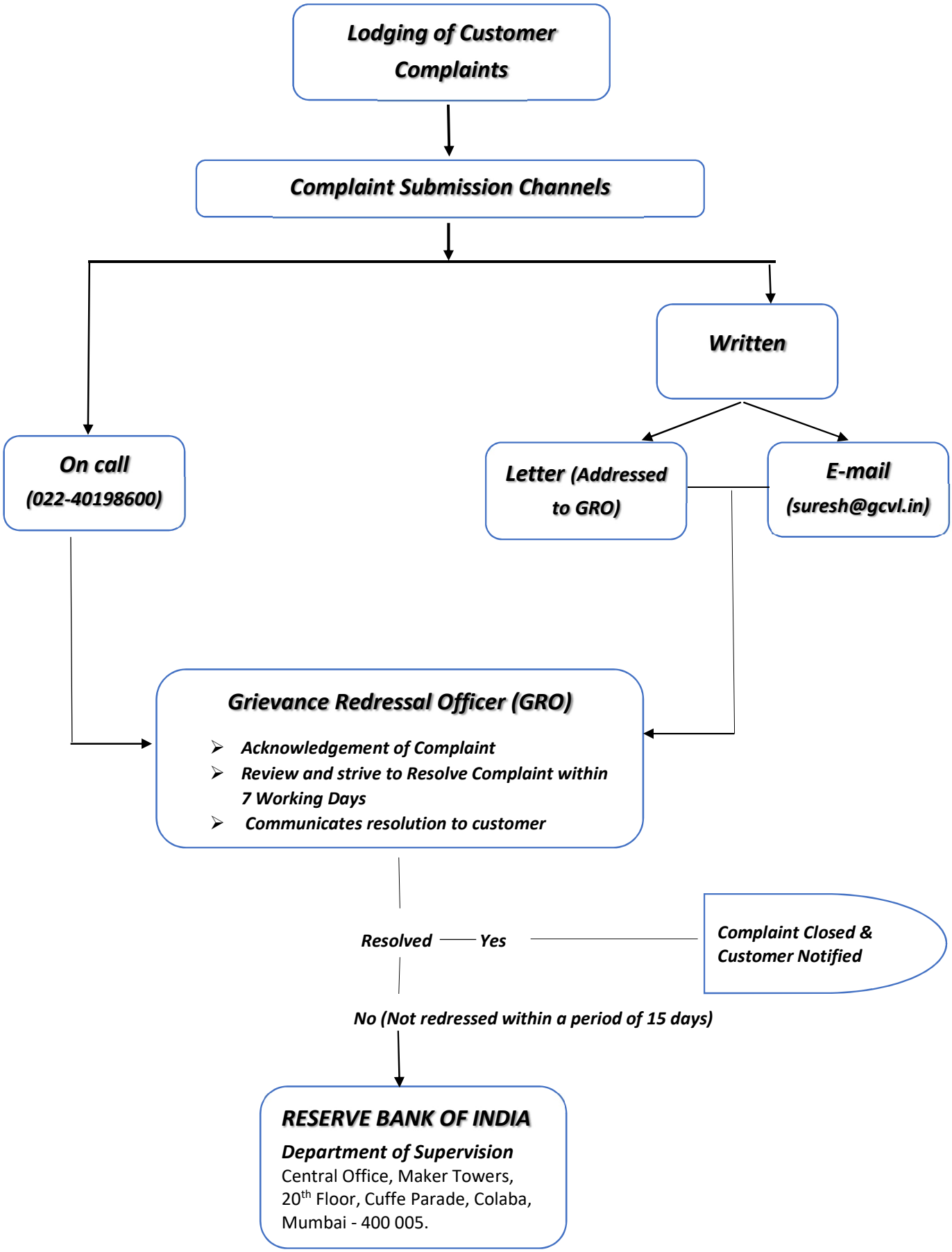
Lodging of Customer Complaints
Complaint Submission Channels
Written
On call (022-40198600)
Letter (Addressed to GRO)
E-mail (suresh@gcvl.in)
Grievance Redressal Officer (GRO)
Acknowledgement of Complaint
Review and strive to Resolve Complaint within 7 Working Days
Communicates resolution to customer
Resolved
Yes
Complaint Closed & Customer Notified
No (Not redressed within a period of 15 days)
RESERVE BANK OF INDIA
Department of Supervision
Central Office, Maker Towers,
20th Floor, Cuffe Parade, Colaba,
Mumbai - 400 005.